



bank charge
refunded

FORM OF AUTHORITY

Client Name Tel No

Address..... Mob

Post Code..... E-mail.....

Account Details

Bank/Financial Institution Name.....

Sort Code..... Account No.....

I/We herein give express authority for 'Bank Charge Refunded' of The Ground Floor Offices, 40 Priory Road, Altrincham, WA14 3BP to communicate by way of letter, telephone calls or any reasonable means of communication with your organisation on my/our behalf; in respect of all formal action and negotiations with regard to The Office Of Fair Trading's ruling on unfair default charges.

Your organisation therefore has my/our express authority to deal with Bank Charge Refunded as if dealing with myself/ourselves in person. All correspondence in this matter should be sent directly to Bank Charge Refunded at The Ground Floor Offices, 40 Priory Road, Altrincham, WA14 3BP

PRINT NAME/S.....

SIGNED.....

DATED.....

(In the case of a joint account both parties MUST sign)

Bank Charge Refunded
Ground Floor Offices
40 Priory Road
Altrincham
WA14 3BP

Tel 0845 603 8239
Fax 0161 929 1824
Email info@bankchargerefunded.net
Web www.bankchargerefunded.net



Client Agreement

I/We(the Client) hereby instruct Bank Charge Refunded to act on my / our behalf in the matter of a claim against my bank /financial institution; in respect of recovery of all penalty charges applied to my account over the last six years.

I / We have read, understood and agree to the terms and conditions overleaf.

Client Name.....

Client Address.....

.....

SIGNED DATED.....

SIGNED DATED.....
(in the case of a joint account, both signatories must sign)

Bank / Financial Institution Name

Address

.....

.....

Account Name

Sort Code

Account Number

Bank Charge Refunded
Ground Floor Offices
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Terms and Conditions

1. AGREEMENT

- 1.1 Each agreement relates to a specific account wherein it has unrealistically attracted charges greater than £500.00 (five hundred pounds) over the last six years.

2. YOUR OBLIGATIONS

- 2.1 You will provide us with all necessary documentation and any information required to expedite your claim.
- 2.2 You formally instruct that your bank / financial institution liaise with us as if dealing with you, in this specific issue.
- 2.3 Whilst we are dealing with your claim you will not authorise any other body to represent you in pursuing your claim; you will not represent yourself.
- 2.4 In the event the bank / financial institution attempt to settle with you directly, you must advise us before accepting any offer in settlement.
- 2.5 You will pay to Bank Charge Refunded a commission equal to 25% of the total amount refunded by the bank/ financial institution within 7 days of receiving such. (This figure includes V.A.T).
- 2.6 In the event we feel it necessary to issue Legal Proceedings on your behalf against the bank / financial institution, you will be liable for the appropriate Court Disbursement Fee.
- 2.7 If you can not supply us with six years statements you must enclose a payment of £10.00 (ten pounds) payable to your bank / financial institution so that we may make a subject access request under The Data Protection Act. We are registered with the Information Commissioner Number Z986130X.

3. OUR OBLIGATIONS

- 3.1 We must act in your best interests at all times, in pursuing your claim and securing the best possible result.
- 3.2 We must keep you informed of any significant developments in respect of your claim and communicate any offer in settlement made to us by your bank / financial institution.
- 3.3 We will advise you as to the merits of any offer of settlement and whether you should accept it.
- 3.4 We will either return all confidential documents to you or have them securely destroyed immediately after conclusion of your claim.
- 3.5 We can not give you any guarantees as to the outcome of your claim.

4. LEGAL ACTION

- 4.1 In the event your claim is passed to our company Solicitors, the Solicitors will receive 10% of the settlement and Bank Charge Refunded will receive 10% of the settlement.

5. CANCELLATION

- 5.1 Under this agreement, you are entitled to a 14 day cooling-off period
- 5.2 Should you wish to cancel this agreement prior to legal action being instigated, such a request will attract a fee of £195.00 (incl. VAT) payable within 7 days. You agree this figure accurately and fairly represents the costs incurred on your behalf by Bank Charge Refunded. In the event you cancel the agreement subsequent to an offer made you will be liable to 25% of the offer made payable within 7 days of your request to cancel.
- 5.3 Should you wish to cancel subsequent to your claim being passed to our company solicitors, such a request should be made in writing and will attract a fee of £ 120.00 per hour of the solicitors time spent on your claim. You agree this figure fairly and accurately represents the costs incurred on your behalf.